



## Koninklijke BAM Groep

Project Online and edison365 Projects at BAM Construction & Property

### Introduction

Koninklijke BAM Groep was founded in 1869 and has over 20,000 employees. BAM initiates, develops, builds and maintains projects in the residential, commercial, transport and recreation sectors.

Esther van der Arend is BAM Construction & Property portfolio manager and provides her experience on the implementation of Project Online and edison365 Projects.

### Challenges

One of the challenges was to show management the need for portfolio management (PPM) and to set up a good governance structure. We now have weekly meetings with the management in which 1) project-transcending decisions are taken, 2) approval is given at phase transitions and 3) important PPM process and policy issues are dealt with. We also want to pay more attention to the quality of project management and dependencies between projects, and involve our business in the various phases of the execution of our projects.

### Project Online and edison365 Projects

#### Why choose edison365 Projects?

The combination of Project Online and edison365 Projects is easy to use and fits in well with BAM's O365 strategy. Moreover, edison365 Projects realised savings on the implementation and adoption costs.

#### What benefits did you gain from it?

1. Overview of all current and future projects of the organisation.
2. Fact-based decision-making.
3. Insight into the strengths and weaknesses of the project managers.
4. Dependencies between projects.

### Implementation

#### How did the implementation go?

Based on a clear plan in combination with edison365, Project Online was ready for use within 2 months. After basic training for all users, we organised a number of specific workshops after the Go Live in which we further developed the project management processes (planning, budgeting, communication) in combination with Project Online.

#### What aspects were less successful?

We have no complaints when it comes to implementation. Suggestions for adjustments are quickly taken up. It is sometimes problematic that Project Online licenses are held in a personal capacity. This means that a new license has to be applied for each time there is a personnel change.

#### What would you recommend to others in an implementation?

- Think carefully in advance about what your goal is in using Project Online and how extensively you want to set it up. We have deliberately not yet taken some modules into use.
- Put enough time into the implementation and into the activities that follow the Go Live. The tool provides good insight into the competencies of the project managers. Which you can then work on in a targeted manner.

*"I warmly recommend Odysseus. We have made clear agreements in advance, which have also been complied with. In addition, they are flexible and requests are implemented quickly. A great team to work with."*

**Esther van der Arend**  
Portfolio Manager BAM Construction & Property